

## **KENTUCKY TELECOMMUNICATIONS TARIFF**

BLC Management LLC d/b/a Angles Communication Solutions  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

This tariff contains the descriptions, regulations, and rates applicable to the local telecommunications services offered by BLC Management LLC d/b/a Angles Communication Solutions ("Angles") within the State of Kentucky. The Company has principal offices at 7850 Stage Hills Blvd., Ste. 108, Memphis, TN 38133. This tariff is on file with the Kentucky Public Service Commission ("Commission" or "Kentucky PSC"). Copies may be inspected during business hours at the Company's principal place of business.

Issue Date: March 1, 2004

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
Effective Date: April 1, 2004

By: Mr. Brian Cox, President  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

APR 01 2004

PURSUANT TO 807 KAR 5.015  
SECTION 9 (1)

BY Charles E. Dorn  
EXECUTIVE DIRECTOR

By authority of Order of the Public Service Commission in Case No. \_\_\_\_\_

Dated: \_\_\_\_\_

## LOCAL TELECOMMUNICATIONS SERVICES

BLC Management LLC d/b/a Angles Communication Solutions  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

For the State of Kentucky  
PSC Ky. Tariff No. 1  
Original Sheet No. 1

### CHECK SHEET

Sheets 1 through 22 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets are named below and comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	SHEET	REVISION
1	Original	13	Original
2	Original	14	Original
3	Original	15	Original
4	Original	16	Original
5	Original	17	Original
6	Original	18	Original
7	Original	19	Original
8	Original	20	Original
9	Original	21	Original
10	Original	22	Original
11	Original		
12	Original		

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PUBLIC SERVICE COMMISSION  
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EFFECTIVE

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY  EXECUTIVE DIRECTOR

By authority of Order of the Public Service Commission in Case No. \_\_\_\_\_

Dated: \_\_\_\_\_

## LOCAL TELECOMMUNICATIONS SERVICES

BLC Management LLC d/b/a Angles Communication Solutions  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

For the State of Kentucky  
PSC Ky. Tariff No. 1  
Original Sheet No. 2

### TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Kentucky PUC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the Kentucky PUC follow in their tariff approval process, the most current sheet number on file with the PUC is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.1  
2.1.(A).  
2.1.(A).1  
2.1.(A).1.(a)  
2.1.(A).1.(a).I.  
2.1.(A).1.(a).I.(i).

D. Check Sheets - When a tariff filing is made with the Kentucky PUC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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APR 1 3 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

By authority of Order of the Public Service Commission in Case No.                     

Dated:                     

                      
EXECUTIVE DIRECTOR

LOCAL TELECOMMUNICATIONS SERVICES

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7850 Stage Hills Blvd., Ste. 108  
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For the State of Kentucky  
PSC Ky. Tariff No. 1  
Original Sheet No. 3

**EXPLANATION OF SYMBOLS**

- (D) To signify discontinued material
- (I) To signify a rate or charge increase
- (M) To signify material relocated without change in text or rate
- (N) To signify new material
- (R) To signify a reduction
- (T) To signify a change in text but no change in rate or regulation
- (Z) To signify a correction

Issue Date: March 1, 2004

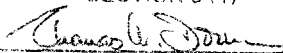
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PUBLIC SERVICE COMMISSION  
OF KENTUCKY

APR 01 2004

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BY   
EXECUTIVE DIRECTOR

By authority of Order of the Public Service Commission in Case No. \_\_\_\_\_

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LOCAL TELECOMMUNICATIONS SERVICES

BLC Management LLC d/b/a Angles Communication Solutions  
7850 Stage Hills Blvd., Ste. 108  
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For the State of Kentucky  
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Dated: \_\_\_\_\_

BY Charles S. Don  
EXECUTIVE DIRECTOR

## LOCAL TELECOMMUNICATIONS SERVICES

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For the State of Kentucky  
PSC Ky. Tariff No. 1  
Original Sheet No. 5

### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Billed Party** - The person or entity responsible for payment of the Company's service. The Billed Party is the Customer in whose name service is registered with the Company.

**Called Station** - The terminating point of a call.

**Calling Station** - The originating point of a call.

**Carrier** - The facilities-based telecommunications provider whose services are being resold to the Customer by the Company.

**Commission** - The Kentucky Public Service Commission.

**Company** - Angles Communication Solutions.

**Customer** - The person who orders or uses service and is responsible for payment of charges and compliance with tariff regulations.

**Telecommunications** - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, or any other form of intelligence.

**User** - A Customer, or any person or entity that makes use of services provided to a Customer under this Tariff.

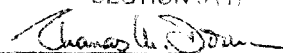
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## LOCAL TELECOMMUNICATIONS SERVICES

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For the State of Kentucky  
PSC Ky. Tariff No. 1  
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### SECTION 2 - RULES AND REGULATIONS

#### **2.1 APPLICATION OF TARIFF**

- 2.1.A. This tariff contains the rates applicable to local exchange telecommunications services offered by Angles within the State of Kentucky. Service is furnished subject to transmission, atmospheric and like conditions.
- 2.1.B. The rates and regulations contained in this tariff apply only to services provided through Company's contracted Carrier, and do not apply, unless otherwise specified, to the lines, facilities, or services provided by any other local exchange telephone company or other common carrier for use in accessing the services of the Company.

#### **2.2 UNDERTAKING OF THE COMPANY**

- 2.2.A. The Company undertakes to provide telecommunications services to Customers for their lawful and direct transmission and reception of voice, data, and other types of communications in accordance with the terms and conditions set forth in this tariff.
- 2.2.B. All service is subject to the availability of necessary and suitable facilities and to the provisions of this tariff. The company or its designee may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement, and shall pay for such service agreement in advance.
- 2.2.C. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.2.D. The Company shall not be responsible for any construction, installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to serviced furnished pursuant to this tariff, the responsibility of the Company shall be limited to furnishing of services in the proper manner.
- 2.2.E. The Company assumes no liability with respect to the construction, operation, or maintenance of Customer-provided station equipment at the Customer's premises, excepting such liability directly due to negligence of Company's employees or agents.

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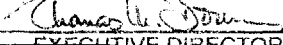
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- 2.2.F. The Carrier may, upon notification of the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements of this tariff are being complied with in the installation, operation, and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Carrier-owned facilities. The Carrier may temporarily suspend services, without liability to Company or Carrier, while making such tests and inspections, and thereafter until any violations of such requirements are corrected.
- 2.2.G. The Company may take such action as necessary to protect its operations, personnel, and services, and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within ten (10) days after such notice is received that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its operations, personnel, and services from harm.

### 2.3 LIMITATIONS

- 2.3.A. The Company does not undertake to transmit messages, but mediates the use of its Carriers' facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.B. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.3.C. Company reserves the right to disconnect service without incurring liability when necessitated by conditions beyond the Company's control or when the Customer is using the service in violation of either the provisions of this tariff or the laws, rules, regulations, or policies of the jurisdiction of the Calling Station or the Called Station, or the laws of the United States including the rules, regulations, and policies of the Federal Communications Commission.
- 2.3.D. Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff.

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For the State of Kentucky  
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### 2.4 USE

- 2.4.A. Services may be used for the lawful transmission of communications by the Customer consistent with the provisions of this tariff.
- 2.4.B. Service may not be used for any unlawful purpose. The use of the Company's services to make calls which might be reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.4.C. The use of the Company's services without payment for service, as well as any attempt to avoid payment for service by fraudulent means, devices, or schemes, false or invalid numbers, or false calling or credit cards, or other fraudulent means, is prohibited.
- 2.4.D. The Company's services are available for use twenty-four (24) hours per day, seven (7) days per week.
- 2.4.E. Provided that they have obtained any and all required regulatory approvals, Customers of service provided under this tariff may authorize or permit others to use these services, and may resell or share such services subject to the regulations contained in this tariff upon written consent of Company. The Customer remains responsible to the Company for payment of all charges for services used by others pursuant to this paragraph, with or without the Customer's knowledge, and is responsible for notifying the Company immediately of any unauthorized use of services.

### 2.5 LIABILITIES OF THE COMPANY

- 2.5.A. The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to: acts of God, fires, flood or other catastrophes; any law, order, regulation, directive, action, or request of the United States Government or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of said governments or of any civil or military authority; national emergencies; insurrections; riots; wars; or labor difficulties.

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BY Charles L. Dorn  
EXECUTIVE DIRECTOR

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- 2.5.B. The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities, equipment, or services used with the Company's services. The Company shall not be liable for any damages or losses due to the failure of Customer-provided equipment, facilities, or services. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of connecting, concurring, or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.5.C. Company shall not be liable for and Customer shall indemnify and hold Company harmless from any and all losses, claims, demands, suits, or other action or liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement, or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of equipment, wiring, or services provided by Company or Carrier where such installation, operation, failure to operate, maintenance, condition, location, or use is not the direct result of Company's negligence.
- 2.5.D. The liability of the Company for mistakes, omissions, interruptions, delays, errors, or defects in transmission shall not exceed an amount equivalent to the proportionate monthly recurring charge to the Customer for the period of service during which such events occur. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours. For purposes of determining service credits, a month shall be deemed to have seven hundred twenty (720) hours. Any credits will be set off against charges billed during the next month.
- 2.5.E. In addition to and not in limitation of all other provisions in this paragraph 2.5 with respect to Customer indemnification of the Company, Company shall be indemnified and held harmless by the Customer against:
- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information, or other content transmitted via Company's services.
  - (2) Claims for patent infringement arising from combining or connecting Carrier's facilities with apparatus and systems of the Customer; and

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BY *Charles L. Dora*  
EXECUTIVE DIRECTOR

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- (3) All other claims arising out of any act or omission of the Customer in connection with any service provided by company.

2.5.F. The Company shall not be liable for damages or adjustment, refund, or cancellation of charges unless the Customer has notified the Company in writing, of any dispute concerning charges, or the basis of any claim for damages, within a reasonable period of time after the invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands. If notice of a dispute concerning the charges is not received, in writing, within a reasonable period of time after an invoice is rendered or a debit is effected, such invoice shall be deemed to be correct, accepted, and binding upon the Customer.

### 2.6 OBLIGATIONS OF THE CUSTOMER

- 2.6.A. The Customer shall provide the personnel, power, and space required to operate all facilities and associated equipment installed on the premises of the Customer.
- 2.6.B. The Customer shall be responsible for providing Carrier personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Carrier.
- 2.6.C. The Customer will be liable for damages to the facilities of the Carrier caused by negligence or willful acts of any officers, employees, agents, or contractors of the Customer.
- 2.6.D. The Customer is responsible for pre-payment of all charges for services to be rendered by the Company. Customer may authorize others to use the services provided by the Company, but Customer remains responsible to the Company for payment of all charges for services used by others pursuant to this paragraph, with or without the Customer's knowledge. Customer is responsible for notifying the Company immediately of any unauthorized use or service.

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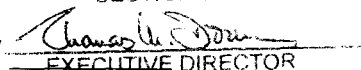
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EXECUTIVE DIRECTOR

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For the State of Kentucky  
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### 2.7 INTERRUPTION OF SERVICE

For the interruption of service which lasts more than two hours in continuous duration, and which is not due to Company's testing or adjusting, to the negligence or willful acts of the Customer, or to the failure of channels and/or equipment provided by the Customer, the Customer is eligible for a service credit. It shall be the obligation of the Customer to notify Company of any interruptions of service for which a credit allowance is desired. Before notifying Company of any service interruption, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer, not within the Customer's control, and/or is not in the wiring or equipment, if any, furnished by the Customer and connected to the facilities of the Company. For purposes of calculating the service credit under this provision, every month shall be considered to have seven hundred twenty (720) hours, and the applicable credit shall be calculated according to the following formula:

$$\text{Credit} = A/720 \times B$$

A = outage time in hours

B = total monthly charge for affected facility

### 2.8 RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specify the priority system for such activities.

### 2.9 PAYMENTS AND BILLING

- 2.9.A. Service is provided on a monthly basis and billed in advance. The minimum service period is one month, except for Customer's second invoice, which shall be pro-rated for the portion of the month in which service was initiated that Customer received services, calculated according to the following formula:

$$\text{Second Invoice Amount} = A \times B/C$$

A = number of days of service received by customer

B = flat monthly charge for services

C = number of days in calendar month in which service was initiated

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SECTION 9 (1)

BY Thomas L. E. Brown  
EXECUTIVE DIRECTOR

## LOCAL TELECOMMUNICATIONS SERVICES

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- 2.9.B. The Customer is responsible for the payment of all charges for services furnished by the Company.
- 2.9.C. Customer bills are due and payable no later than 7 days after the posted due date on their invoice.
- 2.9.D. Customer bills are payable by cashier's check, money order, or electronic funds transfer only.
- 2.9.E. Company may appoint an agent to provide billing and collection services.
- 2.9.F. Customer questions, complaints, and disputes regarding billing or services provided by the Company may be referred to Angles' customer service department in writing:
- Mandy Brownlee, 7850 Stage Hills Blvd., Ste. 108, Memphis, TN 38133, (901) 373-3103 or (877) 264-5375.
- 2.9.G. Unresolved disputes may be referred to the Kentucky Public Service Commission, 211 Sower Boulevard, Post Office Box 615, Frankfort, Kentucky, 40602-0615; or (800)-772-4636.

### 2.10 CANCELLATION BY CUSTOMER

- 2.10.A The minimum service period after initiation of service is one calendar month. Customers may cancel by providing written or verbal notice during the last calendar month of service. The Customer shall remain liable for any charges incurred prior to the time that such cancellation becomes effective.

### 2.11 CANCELLATION BY COMPANY

- 2.11.A Service may be discontinued or temporarily suspended by the Company, without notice to the customer, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk. Charges for reconnection of blocked or suspended service are included in Section 4.

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EXECUTIVE DIRECTOR

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2.11.B Without incurring liability, the Company may discontinue the provision of service to a Customer or to a particular Customer location, or may withhold the provision of ordered or contracted services:

- (1) Upon seven (7) days' written notice, for nonpayment of any sum due the company on the first of the calendar month;
- (2) For violation of any of the provisions of this tariff or any applicable service contract;
- (3) For violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's services;
- (4) By reason of any order or decision of a court, public service commission, or federal regulatory body or other governing authority prohibiting the Company from furnishing its services; or
- (5) In the event that the Company's underlying Carrier(s) no longer provide the Company with services necessary for the Company to provide the services offered herein.

## 2.12 INTERCONNECTION

2.12.A Services furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company or Carrier. Any special interface of equipment or facilities necessary to achieve computability between the facilities of Company and other participating carriers shall be provided at the Customer's expense.

2.12.B Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

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*Charles H. Dorman*  
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**SECTION 3 - DESCRIPTION OF SERVICE**

**3.1 SERVICES OFFERED**

3.1.A. Angles offers local exchange inbound and outbound service to residential and business customers.

**3.2 MINIMUM CALL COMPLETION RATE**

A Customer can expect a call completion rate (number of calls completed per number of calls attempted) of at least 99% during peak use periods.

Issue Date: March 1, 2004

Effective Date: April 1, 2004  
PUBLIC SERVICE COMMISSION  
COMMONWEALTH OF KENTUCKY  
EFFECTIVE

By: Mr. Brian Cox, President  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

APR 01 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

By authority of Order of the Public Service Commission in Case No. \_\_\_\_\_  
Dated: \_\_\_\_\_

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

## LOCAL TELECOMMUNICATIONS SERVICES

BLC Management LLC d/b/a Angles Communication Solutions  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

For the State of Kentucky  
PSC Ky. Tariff No. 1  
Original Sheet No. 15

### SECTION 4 - RATES AND CHARGES

#### **4.1 PROMOTIONS**

The Company may, from time to time, engage in special promotional offerings or trial service offerings limited to certain dates, times, and/or locations in order to attract new Customers or increase usage by existing Customers. In such cases, the Company will notify the Commission in writing prior to initiating the promotion.

#### **4.2 INDIVIDUAL CASE BASIS ARRANGEMENTS**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. The Company's rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

#### **4.3 DEPOSITS**

The Company does not require deposits from the Customers.

#### **4.4 TAXES**

Quoted rates do not include any state or local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax).

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PUBLIC SERVICE COMMISSION  
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By: Mr. Brian Cox, President  
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Memphis, TN 38133

APR 01 2004

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SECTION 9 (1)

By authority of Order of the Public Service Commission in Case No. \_\_\_\_\_  
Dated: \_\_\_\_\_

BY Thomas L. Dore  
EXECUTIVE DIRECTOR

## LOCAL TELECOMMUNICATIONS SERVICES

BLC Management LLC d/b/a Angles Communication Solutions  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

For the State of Kentucky  
PSC Ky. Tariff No. 1  
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### 4.5 RESIDENTIAL SERVICE

#### 4.5.A Residential Service

##### 4.5.A.1 Zone 1

###### Package 1

\$19.99/month

Includes the following features:

Unlimited local calling

Caller ID and Call Waiting

Toll calls will be billed in sixty (60) second increments

\$ 0.059 per minute

###### Package 2

\$26.99/month

Includes the following features:

Unlimited local calling

Unlimited regional calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

60 minutes of free domestic long distance

Toll calls will be billed in sixty (60) second increments

\$ 0.059 per minute

###### Package 3

\$39.99/month

Includes the following features:

Unlimited local calling

Unlimited Regional Calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

up to 1500 minutes of free long distance to the 48 continental U.S. states

Each additional line with Caller ID and Call Waiting

\$16.99

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Memphis, TN 38133

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Dated: \_\_\_\_\_

*Charles H. Dorn*  
EXECUTIVE DIRECTOR

LOCAL TELECOMMUNICATIONS SERVICES

BLC Management LLC d/b/a Angles Communication Solutions  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

For the State of Kentucky  
PSC Ky. Tariff No. 1  
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**4.5.A.2      Zone 2**

Package 1

\$22.99/month

Includes the following features:

Unlimited local calling

Caller ID and Call Waiting

Toll calls will be billed in sixty (60) second increments

\$ 0.059 per minute

Package 2

\$29.99/month

Includes the following features:

Unlimited local calling

Unlimited regional calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

60 minutes of free domestic long distance

Toll calls will be billed in sixty (60) second increments

\$ 0.059 per minute

Package 3

\$42.99/month

Includes the following features:

Unlimited local calling

Unlimited Regional Calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

up to 1500 minutes of free long distance to the 48 continental U.S. states

Each additional line with Caller ID and Call Waiting

\$19.99/month

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PUBLIC SERVICE COMMISSION  
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*Charles L. Dorn*  
EXECUTIVE DIRECTOR

LOCAL TELECOMMUNICATIONS SERVICES

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Memphis, TN 38133

For the State of Kentucky  
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**4.5.A.3      Zone 3**

Package 1

\$36.99/month

Includes the following features:

Unlimited local calling

Caller ID and Call Waiting

Toll calls will be billed in sixty (60) second increments      \$ 0.059 per minute

Package 2

\$42.99/month

Includes the following features:

Unlimited local calling

Unlimited regional calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

60 minutes of free domestic long distance

Toll calls will be billed in sixty (60) second increments      \$ 0.059 per minute

Package 3

\$56.99/month

Includes the following features:

Unlimited local calling

Unlimited Regional Calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

up to 1500 minutes of free long distance to the 48 continental U.S. states

Each additional line with Caller ID and Call Waiting      \$34.99/month

Issue Date: March 1, 2004

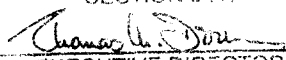
PUBLIC SERVICE COMMISSION  
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Effective Date: April 1, 2004

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7850 Stage Hills Blvd., Ste. 108  
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EXECUTIVE DIRECTOR

LOCAL TELECOMMUNICATIONS SERVICES

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Memphis, TN 38133

For the State of Kentucky  
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4.5.B Prepaid Residential Service

4.5.B.1 Zone 1 \$34.99/month

Includes the following features:  
Unlimited local calling  
Caller ID, Call Waiting, and Three-Way Calling

4.5.B.2 Zone 2 \$39.99/month

Includes the following features:  
Unlimited local calling  
Caller ID, Call Waiting, and Three-Way Calling

4.5.B.3 Zone 3 \$49.99/month

Includes the following features:  
Unlimited local calling  
Caller ID, Call Waiting, and Three-Way Calling

Issue Date: March 1, 2004

PUBLIC SERVICE COMMISSION  
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Memphis, TN 38133

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LOCAL TELECOMMUNICATIONS SERVICES

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7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

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**4.6 BUSINESS SERVICE**

**4.6.A Business Service**

4.6.A.1 Zone 1 \$22.99/month

Includes the following features:

Unlimited local calling

Unlimited Regional Calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

Free hunting/rollover

60 minutes of free domestic long distance

Toll calls will be billed in sixty (60) second increments \$ 0.049 per minute

4.6.A.2 Zone 2 \$28.99/month

Includes the following features:

Unlimited local calling

Unlimited Regional Calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

Free hunting/rollover

60 minutes of free domestic long distance

Toll calls will be billed in sixty (60) second increments \$ 0.049 per minute

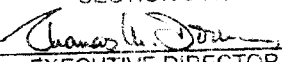
Issue Date: March 1, 2004

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By: Mr. Brian Cox, President  
7850 Stage Hills Blvd., Ste. 108  
Memphis, TN 38133

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4.6.A.3 Zone 3

\$39.99/month

Includes the following features:

Unlimited local calling

Unlimited Regional Calling (LATA wide)

Caller ID – Deluxe, with or without Anonymous Call Rejection, Call Waiting – Basic, Three-Way Calling, Call Return, Call, Block, Call Forwarding Variable, Call Forwarding Don't Answer – Basic, Call Forwarding Busy Line – Basic, and Remote Access to Call Forwarding

Free hunting/rollover

60 minutes of free domestic long distance

Toll calls will be billed in sixty (60) second increments

\$ 0.049 per minute

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LOCAL TELECOMMUNICATIONS SERVICES

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For the State of Kentucky  
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**4.7 FEES AND SURCHARGES**

Quoted rates do not include fees or surcharges.

**4.7.A Lifeline Support Charge**

Each line will incur a \$0.05 per-line, per-month Kentucky Lifeline Support Charge.

**4.7.B TRS/TDD Surcharges**

Each line will incur a \$0.10 per-line, per-month Kentucky TRS/TDD Surcharge.

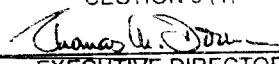
Issue Date: March 1, 2004

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APR 1, 2004

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7850 Stage Hills Blvd., Ste. 108  
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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

By authority of Order of the Public Service Commission in Case No.                       
Dated:                     

  
EXECUTIVE DIRECTOR



123 Main Street • Big Town, US 12345

☐ Check here for address correction  
and make any changes on the reverse side

## Invoice

Due Date	Invoice Date	Amount Due
08/17/2002	07/30/2002	128.77
Account No.	Invoice No.	Amount Paid
TRI-1000209	1000209.1.6	



Card No.

Exp.

Signature

Joe Customer  
910 Waco  
Houston, TX 77020-6306



**Your Company**  
PO Box 123  
Big Town, US 12345-6789



Please do not send cash. We accept personal checks, money orders, and Western Union in addition to the credit card options above.  
Please write your account number on your payment and make checks payable to: Your Company.

Account No. TRI-1000209	Summary
-------------------------	---------

Invoice Date	07/30/2002
Invoice No.	1000209.1.6
Due Date	08/17/2002
Previous Balance	161.17
Payments and Adjustments	125.00
Current Activity Charges	80.43
Total Taxes & Fees	12.17
<b>Total Amount Due</b>	<b>128.77</b>

Customer Name	Joe Customer	Page No.	1
---------------	--------------	----------	---

*Want more from your phone service?*

**ADD A FEATURE!!**

\*see store near you for details

Caller ID  
Call Waiting  
Call Return  
Auto Redial  
Call Forwarding



P-103M

Customer Service/Billing Inquiries:

**1-888-123-4567**

**Your Company**

123 Main Street Big Town, US 12345

### Payments

Payment - Thank You  
Payment - Thank You

125.00

75.00

50.00

### Charges for (713) 222-8780

1 Line @ 24.99  
Late fee  
Late fee  
Reconnect fee

74.94

24.99

10.00

10.00

29.95

### Taxes and Other Charges

FCC Authorized Line Fee  
Local Number Portability Fee  
E911 Tax  
Fed Telecommunications Relay Service  
Fed USF Combined High Cost and School

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17.51

5.00

0.34

0.33

0.01

0.36

APR 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

**Refer a friend. Get \$10 Dollars!**

**\*See the store near you for details**

B102PE

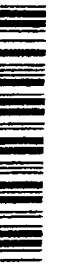
Continued

NAME	Account No.	Invoice Date	PAGE #
Joe Customer	TRI-1000209	07/30/2002	2



Federal Excise Tax	1.96
Municipal Right of Way (Residential)	1.53
P.U.C. Fee	0.14
Sales Tax	4.75
State Universal Service Fund	2.28
Telecommunications Infrastructure Fund	0.81
<b>Outbound Call Detail</b>	<b>0.15</b>

TERM_NO	DATE/TIME	DESCRIPTION	MOU	
(713) 222-8780 (210) 333-7105	07/25/2002 15:57:10	SANANTONIO, TX	2.5	0.15



PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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BY Charles L. Brown  
EXECUTIVE DIRECTOR

 **TOTAL DUE:** 128.77